



FREQUENTLY ASKED QUESTIONS

WHO CAN RENT A COSTUME?

First Stage rents to Professional Theaters and Opera Companies, Middle Schools, High Schools, Community Colleges, Universities, and Community Theatres. We don't rent costumes for school projects, or for Halloween. Exceptions can be made for Special Events.

HOW MUCH DOES IT COST TO RENT A COSTUME?

Costs vary depending on the items rented. Each available show package has a composite on the main Rentals page, that contain information about pricing, replacement costs, sizing and photos. Items from our general stock fall on a sliding scale, dependent on quality of the costume. A quote can be provided upon request.

HOW MUCH DOES SHIPPING COST?

Shipping costs vary, based on size, weight and the shipping provider used. We will do our best to estimate shipping costs, using the shipping cost calculators provided on company websites, but this is not a guarantee of cost. Shipping costs will be added to your invoice or First Stage will use a provided Fed Ex or UPS account number, and you will be billed directly.

WHAT ARE YOUR HOURS OF OPERATION?

First Stage's costume shop operates Monday through Friday, 9am-5pm. Appointments can be requested for anytime during those hours, and we will do our best to accommodate the request, while working with other shop appointments. What items are not rentable? First Stage does not rent wigs, footwear, hats/headwear, purses/bags, eyewear or jewelry, unless part of a specific show package.

ARE ALTERATIONS ALLOWED?

Minor alterations are allowed, like hems, and taking in seams, or adding a trim. However, all rented pieces must be returned to the condition that they were in received by the renter. Seams must be let out or taken back in, hems let down, trims removed, original buttons replaced, and removing and quick rigging. Permanent alterations, like dyeing, cutting, painting or distressing are NOT allowed. Any item returned with permanent alterations will be subject to replacement charges, provided on your inventory.

WHAT HAPPENS IF A COSTUME IS DAMAGED OR LOST?

Any item returned damaged will be subject to charges up to, but not exceeding, the replacement cost, which will be provided on the inventory. Lost items will be charged the entire replacement cost.

DO YOU SELL COSTUMES?

Items are only available for rental. On occasion, First Stage will have a costume sale. That will be advertised on the company's Facebook page.

DO I HAVE TO CLEAN THE COSTUMES?

The renter is responsible for the cleaning of costumes. Be that wash and fold, or dry cleaning. If the renter is unsure if items can be washed, First Stage will provide laundering instructions. If you don't have access to a dry cleaner, First Stage will handle the cleaning and you will be billed for those charges.

WHAT TYPES OF PAYMENTS ARE ACCEPTED?

The preferred method of payment is check, made payable to 'First Stage', but exceptions can be made for the use of a credit card.

HOW LONG CAN I RENT A COSTUME FOR?

Rental costs are on a per week basis, with a minimum of one week. The typical theatrical run depends on the organization presenting, ranging from one week and eight.